

REEP – English Classes for Adults



English for Customer Service Employment

This course aims to build the confidence and skills needed to engage with customers in English. The course will focus on *Guest Service Gold's* key elements for delivering top-quality customer service. Students will learn how to anticipate guest needs, deliver memorable experiences, and turn around difficult situations. Students can earn the Certified Guest Service Professional credential by taking and passing the certification exam at the end of the course. **For students at REEP levels 400 through 650.**

Schedule

January 13 – March 24
One day per week (TBD)
9:00 am-12:00 pm
Cost: \$75*

No added cost for students registered in an intensive English class.

*Tuition for students who do not live or work in Arlington is \$120.

How to Take a Class

1. Complete an Interest Form.
2. Take a placement test.
3. Register (pay) for your class.
4. Start learning!

Get Started



Scan code with
phone camera.
Tap on the link
that appears

[Click here to complete an Interest Form.](#)

REEP provides for the language and employment needs of adult English language learners in Arlington, Virginia.



REEP Main Office

Syphax Education Center
2110 Washington Boulevard
Arlington, VA 22204



703.228.4200

web: reep.apsva.us

email: reep@apsva.us

social media: @REEPworld

